

Mobile Monitor

'...knowing is everything'



Mobile Monitor is the handset monitoring app available from Crystal Ball. This unique application goes beyond the traditional information provided by itemised bills from the mobile networks which only provide historical outgoing call and text information details, monthly in arrears.

Mobile Monitor is the first application available which reports in real time on all call and text information on the tracked handset. The Mobile Monitor call log report includes all dialled calls, received calls, missed calls, with time and date stamp, and can be used to see when the mobile is being operated whilst on the move.

A feature that has never been provided by the mobile networks is the content of all text messages being received and sent. The Mobile Monitor text log report shows the full content of all sent and received text messages with time and date stamp and can be used to see if text messages are being sent or received whilst on the move.

Employers can also be alerted to users making or receiving calls or texts from specific numbers. This powerful application is invaluable when this information is required.

Mobile Monitor provides employers with all the necessary evidence in respect of any 'HR issues' and also addresses their 'duty of care' obligations by regulating behaviour of employees using mobile phones when driving. Mobile Monitor will make users instantly become responsible for their call and text behaviour, which should lead to increased productivity, and decreased handset misuse.

Mobile Monitor is another proven essential application from Crystal Ball that helps businesses increase productivity, profitability and addresses the ever tightening legislation.

key benefits

- ✓ addresses employer duty of care - making calls / texts on the move, complying with legislation
- ✓ assists in employment matters
- ✓ data kept on system for 3 months and can be downloaded
- ✓ eliminates / controls personal call and text traffic
- ✓ gives employers full control
- ✓ handset misuse decreases - saving costs
- ✓ improves customer service - by ensuring calls are made when required
- ✓ increased productivity (managing calls)
- ✓ real time access to all call and text traffic
- ✓ shows all dialled, received and missed calls with time and date stamp
- ✓ shows full content of sent and received text messages with time and date stamp

features

alarms - Sept 2010	y	monitor calls in transit	y
asset management	y	real time	y
asset management reports	y	real time updates	y
filter call types	y	search	y
incoming outgoing call duration	y	text content Sept 2010	y
Incoming /outgoing calls	y	time and date stamp	y
Incoming / outgoing texts	y	web based	y
location of call	y	reports	
missed calls	y	excel	y
mobile idling	y	pdf	y
		scheduled email	y